



JUNIOR DISPATCHER TEST

Complete the following test and mail it to the 9-1-1 Center.
A dispatcher will correct it and send you a
Junior Dispatcher Certificate and a special gift!



(Circle the correct answer)

1. You have to use money to call 911 from a pay phone.



TRUE

FALSE



2. If I accidentally dial 9-1-1, I should:

- A. Hang up real quick
- B. Stay on the phone and tell the dispatcher it was an accident and answer any questions
- C. Hang up and call my best friend to tell them what I just did

3. I don't have to know my address or phone number because the dispatcher can tell where I'm calling from when I call 9-1-1.

TRUE

FALSE

4. If you call 9-1-1 from a cellular phone in Montana, the dispatcher can tell where you are without asking your location.

TRUE

FALSE

5. I can call 9-1-1 when:

- A. My dog runs away
- B. I fall and break my arm
- C. I am afraid of the thunderstorm



6. What is 9-1-1?

- A. It is a special telephone number to call for an emergency
- B. A number to call for directions
- C. The number you call when you are bored



7. When you call 9-1-1 what questions will they ask?

- A. Your height
- B. What is your name, address and what is the emergency
- C. How much money is in your piggy bank

8. How do you call for help in an emergency?

- A. Yell as loud as you can
- B. Pick up the phone and dial '0' for operator
- C. Pick up the phone and dial 9-1-1



Name _____ **Age** _____

Address _____ **City** _____

State _____ **Zip Code** _____

Mail to: Gallatin County/City of Bozeman 9-1-1 Center
615 South 16th Ave.
Suite 101
Bozeman, MT 59715